



## **Jo-ann Olsovsky**

**EVP & Chief Information Officer, Salesforce**

Jo-ann Olsovsky (ol-sof-ski) is Executive Vice President and Chief Information Officer at Salesforce. In this role, she oversees Salesforce's global IT organization including technology strategy, Salesforce on Salesforce, customer and partner enablement, applications, infrastructure, collaboration, enterprise operations, architecture, and program enablement.

Salesforce IT partners throughout Salesforce to ensure our platform delivers required business functionality, automation, mobility, and an engaging user experience.

Prior to joining Salesforce, Jo-ann was the CIO of BNSF Railway, supporting more than 2,000 global locations and their North American rail network. During her 10-year tenure as CIO, she led corporate strategy, operations research, data center operations, telecommunications, cyber security, train control operations, disruptive technologies practice, various functional business functions, and all application support (e.g. internally / commercially developed and SaaS business applications including the implementation of Salesforce in 2013).

Jo-ann has also led technology teams at GTE/Verizon and AT&T, where she was responsible for their internal networks, user productivity applications, network operations centers, cyber security and various business systems, which supported both internal business partners and commercial contract customers.

Jo-ann is very active in the CIO and local communities, serving on several educational, customer, and Hispanic Chamber boards as well as Chairman of the Board for Railinc Corporation. Jo-ann holds a Bachelor's and Master's degree in Business Management from Nova Southeastern University, and in Project Management from George Washington University.